Traceability System for Tobacco Products (ID Issuer)

Announcement 20/12/2023

Announcement of unavailability of the Tobacco Products Traceability System due to an upgrade.

Please, find below useful information related to the transition plan to the new ID Issuer platform version compliant with Dentsu specifications 2.0. The transition plan follows Dentsu's plan communicated via e-mail.

The roll-out plan will be as follows:

- **On 18th December 2023 at 16:00 CET** : the creation of new orders will be stopped in production to prevent any order not yet exported to the EUTPD Router during the upgrade operation. The other features, especially the download of upUI, will remain active.
- During the night from the **20th to the 21st of December**: Dentsu will upgrade the Router and the Secondary repository services.
- **On 21st December 2023 at 10:00 CET: the upgrade operation of the UID Issuing service will start. The UID Issuing service will be unavailable until the end of the upgrade operation expected at 12:00 CET.**

At the end of the upgrade operation, the system will be fully available. We remind that Economic Operators must update their Registry data (more specifically the machine and machine parts data) in the UID Issuing platform to be compliant with the new Regulation (such update of Registry data will be possible as from 12:00 CET on 21st December 2023).

Please, consider the aforementioned roll-out plan, so that sufficiency of UIs ordered is guaranteed.