



HELLENIC REPUBLIC
Ministry of Digital Governance

myInfo - User guide



General Secretariat for
Information Systems &
Digital Governance

Table of contents

[Legal framework](#)

[Introducing myInfo](#)

[Accessing myInfo](#)

[Confirming personal data and identification results](#)

[Issuing a Personal Number](#)

[Acting on behalf of the protected members of your family](#)

[Useful links](#)

Legal framework

L.4727/2020 article 11 and 11A

L.4954/2022 article 81 Correction of personal data in public sector's registry

L.5099/2024 article 29 Correction of personal data in public sector's registry, amendment of article 81 L.4954/2022

Presidential decree 40/2025 procedure of issuing and granting the personal number measures and guarantees for the protection of data (A'67)

Hellenic Data Protection Authority Opinion 1/2024 2-2-2024 Opinion of the Hellenic Data Protection Authority on the Presidential Decree for article 107, paragraph 6 of L. 4727/2020

Ministerial Decision 16000 (Government Gazette of Hellenic Republic 2739B-13/5/2024) Confirmation and correction of personal data in public sector's registry

Ministerial Decision 14960 ΕΞ 2025 (Government Gazette of Hellenic Republic 2637/29/5/2025) Method of recording and storing the personal number on the Identity Card of Greek citizens.

Hellenic Data Protection Authority Opinion 1/2025 12-2-2025 Opinion of the Hellenic Data Protection Authority on the draft law concerning the inscription of Personal Number on the Identity Card

Potential users

All individuals with at least one record in one of the public sector's main registries, meaning anyone who has been issued a tax or insurance or identity number or has a record at the Citizen's Registry

Personal Number beneficiaries

Those who are legal guardians of people in the above two capacities

Who benefits the most

Users of digital services

Individuals facing problems of identification in the digital world due to mistakes or discrepancies of their data in the registries

All wishing to promptly issue a Personal Number by selecting themselves the two first digits

Citizens in myInfo...

1. View:

the results of their record matching in the registries

Their personal data the way it is recorded in related records

Errors or discrepancies in the records that need to be fixed or updated

Indicative duplicates

2. Confirm their matching and personal data, in case of agreement. Then, automatically:

All matched registry records are updated with the data from the source registry

From then on, each change that occurs in the source registry is automatically forwarded to the rest



Citizens in myInfo...



3. Submit their objection if they disagree with the results of their matching.
4. Issue a Personal Number and select themselves the two first digits.
5. May:
 - ✓ Confirm the personal and matching information and/or
 - ✓ Issue a Personal Number for their underage children or people to whom they act as legal guardians

Data subject to confirmation

1. Personal data (surname, first name, father's and mother's name, birth date) from the Citizen Registry as stated by law
2. Identifiers of the matching records in the following registries:
 - Citizen registry
 - Tax Registry
 - Social Insurance Registry
 - Police Registry
3. After confirmation, each connected registry is notified of the necessary updates to the citizen's personal data records
4. Updates to personal data in the Citizen Registry are only allowed to the local municipal office under the procedures in force.

Access points

Via the Greek public administration portal

Visit a Citizens' Service Center (KEP) or a local Consular Authority

[myInfo @ gov.gr](mailto:myInfo@gov.gr)

Login to myInfo @ gov.gr

1. Enter your taxinet credentials and press “Σύνδεση»
2. Enter the OTP (one-time password) you receive to your cell phone. OTP remains valid for 5 minutes.

* Don't forget to preregister your contact information to the National Communication Registry (EMEp)

View A: Identification

After your login you may see:

1. your personal number, if it is issued
2. your name information and date of birth from the nominated registry
3. your identification numbers to the primary public sector's registries: Municipal, Tax, Social Insurance, Police, Third Countries Citizens (coming in next version)

myInfo

surname

given name

father's name

mother's name

date of birth

The above name information and the date of birth, which originate from record : ***** of Municipal Registry of Athina, are *

valid invalid

citizen registration *

valid invalid not registered

social insurance number *

valid invalid not registered

identity card number *

valid invalid not registered

View A: Identification

4. Your contact info, if registered in EMEp
5. A solemn declaration which is configured according to your stated choices

e-mail address

home address

contact address

To declare or modify your contact info, please visit the [National Communication Registry](#)

- Solemn Declaration * Being aware of the sanctions set in the provisions of paragraph 6 of article 22 of [L.1599/1986](#), I declare that a) my name information and my date of birth are correct, b) I am a registered citizen in the Municipality of Athina, c) the above social insurance number is correct and d) the above identity card number is correct; and I consent to the transmission of surname, given name, father's name, mother's name and date of birth from the General Secretariat of Information Systems & Digital Governance to the Social Insurance Registry, to the Registry of Identity Cards and to the Tax Registry, in order to update these Registries.

Previous declaration by you on 04/06/2024 10:34:28

** The confirmation/completion of fields with asterisk (*) is obligatory*

User declaration options

Identification fields:

- Naming information
- Birth date
- Municipality
- Tax Registration Number (AFM),
- Social Insurance Number (AMKA),
- Identity card number

1. Verify information

2. Disagree with a field value and suggest the correct one

3. Declare you are not registered in one or more of the registries

Verification

- Check the accuracy and validity of each information field and if you confirm, check the “valid” option

The above name information and the date of birth, which originate from record XXXX of Municipal Registry of XXX are *
<input checked="" type="radio"/> valid <input type="radio"/> invalid
Municipality of XXXX citizen registration *
<input checked="" type="radio"/> valid <input type="radio"/> invalid <input type="radio"/> not registered
XXXXXX social insurance number *
<input checked="" type="radio"/> valid <input type="radio"/> invalid <input type="radio"/> not registered
XXXX identity card number *
<input checked="" type="radio"/> valid <input type="radio"/> invalid <input type="radio"/> not registered

Disagreement and correct value suggestion

In case of disagreement with one or more of the information values, check the “invalid” option and fill in the correct value

Municipality of .

citizen registration *

valid invalid not registered

valid Municipality * ... Acharnes

I know the family record number and the family memk

family record number * XXXX

family member * XXXX

XXXXXX

social insurance number *

valid invalid not registered

valid social insurance number * XXXXXXX

XXXX

identity card number *

valid invalid not registered

valid identity card number * ZXXXXXX

select the correct municipality

Acharnes

Agathonisi

Agia

Agia Paraskevi

Agia Varvara

The “not registered” statement

When checking the “not registered” option

- you either confirm that there is indeed no registration of you to one or more registries or that the record found and matched in the specific registry does not apply to you.

The above name information and the date of birth, which originate from record /1 of Municipal Registry of Athina, are *

- valid invalid
- invalid surname
- invalid given name
- invalid father's name
- invalid mother's name
- invalid date of birth

Municipality of Athina

citizen registration *

- valid invalid not registered

xxxxx

social insurance number *

- valid invalid not registered

xxxxxxx

identity card number *

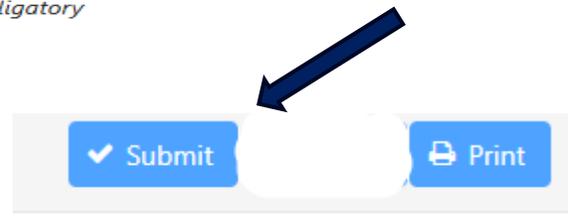
- valid invalid not registered

Submission of the solemn declaration

- After completing your options, tick on the solemn declaration which is formed automatically according to your choices.

Solemn Declaration * Being aware of the sanctions set in the provisions of paragraph 6 of article 22 of [L.1599/1986](#), I declare that a) my name information and my date of birth are correct, b) I am a registered citizen in the Municipality of [XXXX](#) c) the above social insurance number is correct and d) the above identity card number is correct; and I consent to the transmission of surname, given name, father's name, mother's name and date of birth from the General Secretariat of Information Systems & Digital Governance to the Social Insurance Registry, to the Registry of Identity Cards and to the Tax Registry, in order to update these Registries.

The confirmation/completion of fields with asterisk () is obligatory*



- Select the submit button
- You can print your declaration before or after you submit it

Scenario I: Verification of all fields

After submitting your verification

All matched secondary registries are informed of the necessary updates in your records according to the source registry

You may repeat the process for the non-adult members of your family

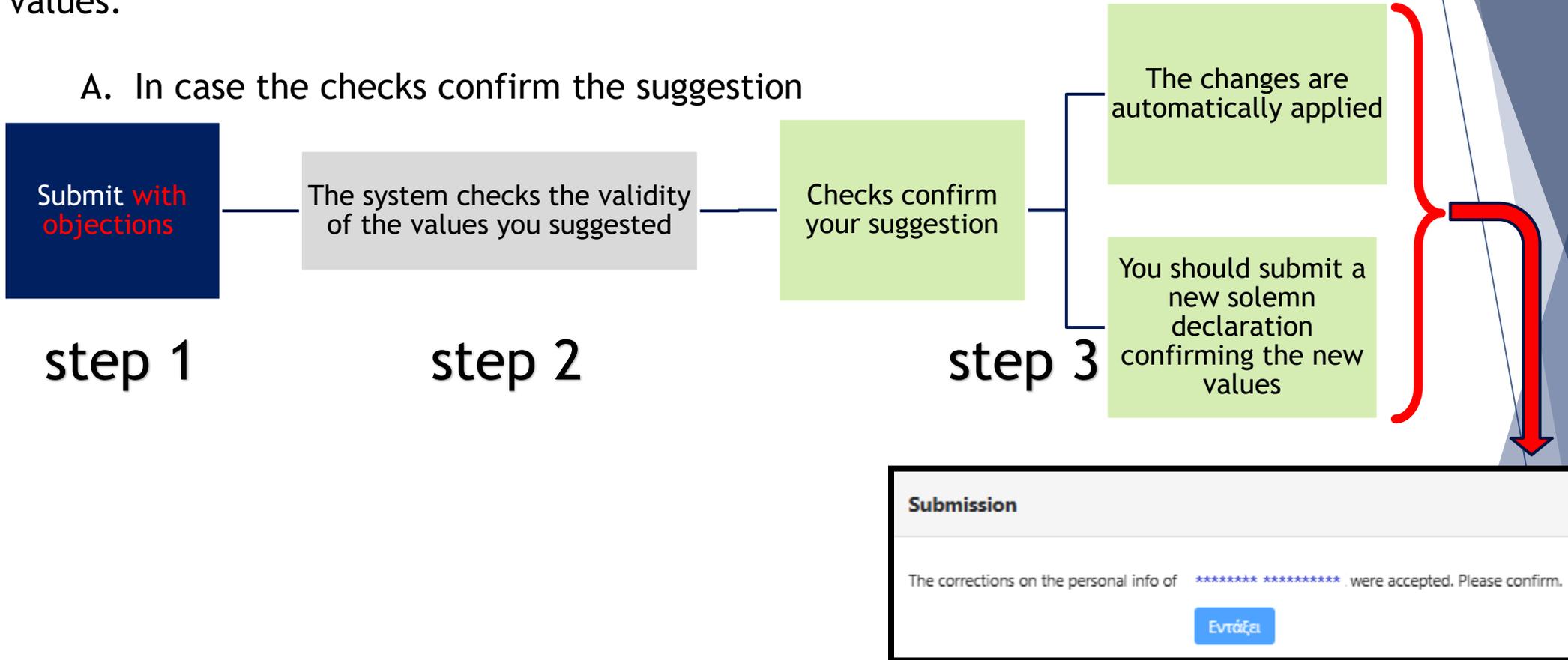
You may issue a personal number for you and the underage members of your family

From then on, each change that occurs in a source registry is automatically propagated to the rest

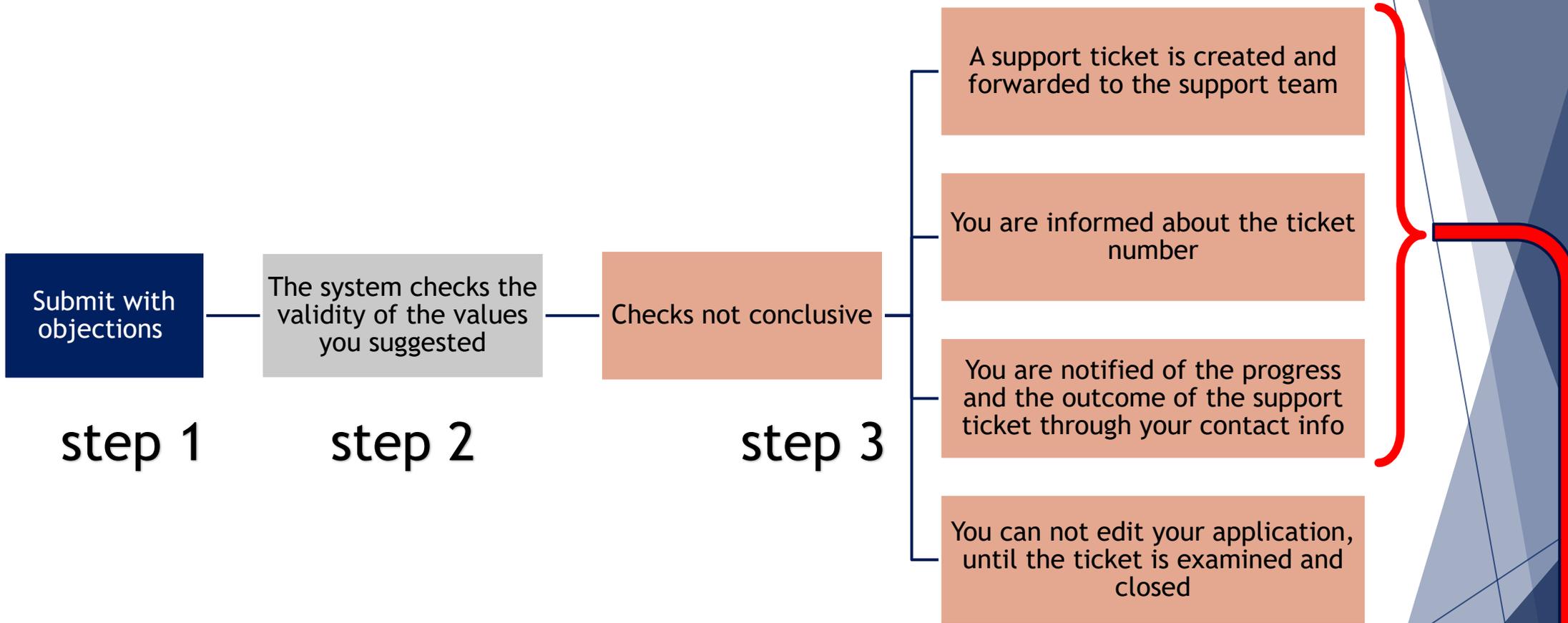
Scenario II: Submitting with objections

In case you submit with objections, the system executes validity checks for the suggested values.

A. In case the checks confirm the suggestion



Scenario II: Submitting with objections



Submission

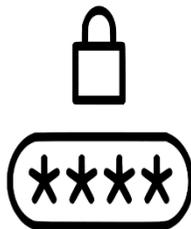
The suggestions pertaining to the personal info of ***** are under examination. A ticket has been opened, with the unique identifier **** . An e-mail was sent to the address that is declared in the National Communication Registry.

[Εντάξει](#)

After submitting



View your records in all matched registries



Issue a personal number for you and the protected members of your family



You may edit or print your declaration



The last declaration date is recorded by the system

Issuing your personal number

Prerequisites

1. Have successfully confirmed your personal and matching information
2. Own an active tax registration number

- ▶ **Remember that the Personal Number is unique per person and cannot be modified**

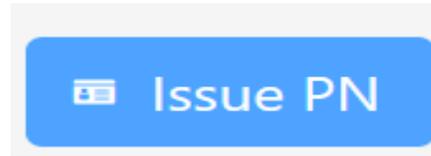
The personal number is composed of:

- 2 digits (letters or numbers) that you may select,
- a validation character created by the system and
- the 9 digits of your tax registration number

Total: 12 digits

Issuing your personal number

1. Click on the “**Issue Personal Number**” button



2. Choose the first two digits of your personal number

Personal Number generation

Select your two preferred alphanumeric characters to generate your Personal Number:

K *****

3. Click on the “**Issue**” button

Issue personal number

 You are going to be granted the Personal Number ***** . Are you sure?

Issuing your personal number

A success message appears on the screen. You are also notified by email or sms.

Issue Personal Number

You were granted the Personal Number *****:

An e-mail was sent to the address that is declared in the National Communication Registry.

Acting on behalf of the protected members of your family

Preconditions

- ▶ As guardian you should first confirm your own data
- ▶ The protected member in underage
- ▶ The guardian and the protected member belong to the same or related family record at the Citizen Registry
- ▶ In order to issue a personal number, the protected member must own a tax registration number

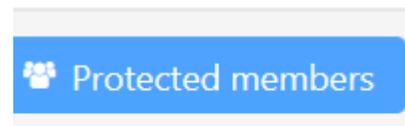
Selecting a protected member

After you verify your data, you may do the same for the underage members of your family.

There are two ways to complete this action

1st

- Click on the button



- Fill in the protected member's social insurance number and press Enter

Select protected member

protected member's social insurance number (AMKA) *

Enter → Cancel

Selecting a protected member

2nd

If you have already verified your data, at your next login you click on the displayed pop up

Fill in the Social Insurance Number of the minor

Press "Enter"



I want to verify

- my personal info
- the personal info of a protected member

protected member's social insurance number (AMKA) *

Enter →

Protected member's data confirmation

Review the validity of the protected member's data and follow the same **procedure** to submit your agreement or objection on its behalf.

The solemn declaration is formed according to the data the guardian declares and then submits on behalf of the protected member

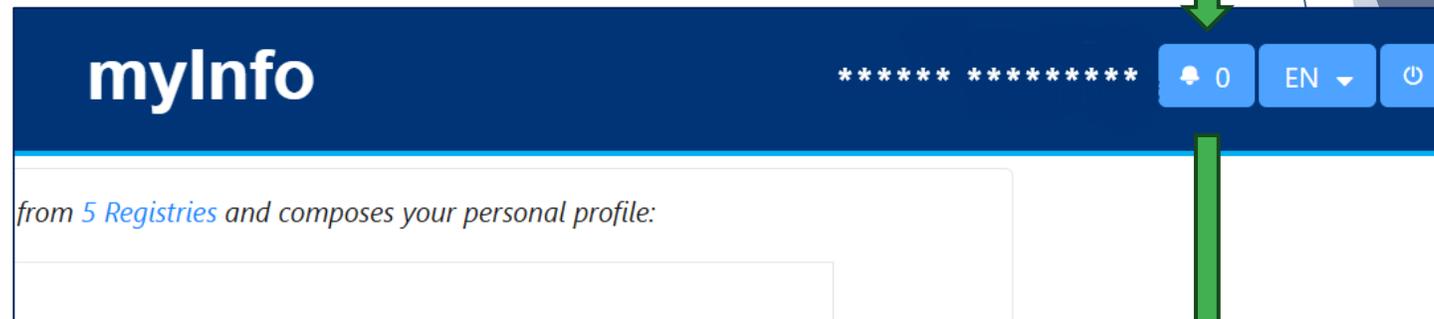


Solemn Declaration * Being aware of the sanctions set in the provisions of paragraph 6 of article 22 of [L.1599/1986](#), I (father's name), exercising custody of (father's name), declare that a) the name information and the date of birth of are correct, b) is a registered citizen in the Municipality of , c) does not have an identity card number and d) does not have a tax registration number; and I consent to the transmission of surname, given name, father's name, mother's name and date of birth from the General Secretariat of Information Systems & Digital Governance to the Social Insurance Registry, in order to update this Registry.

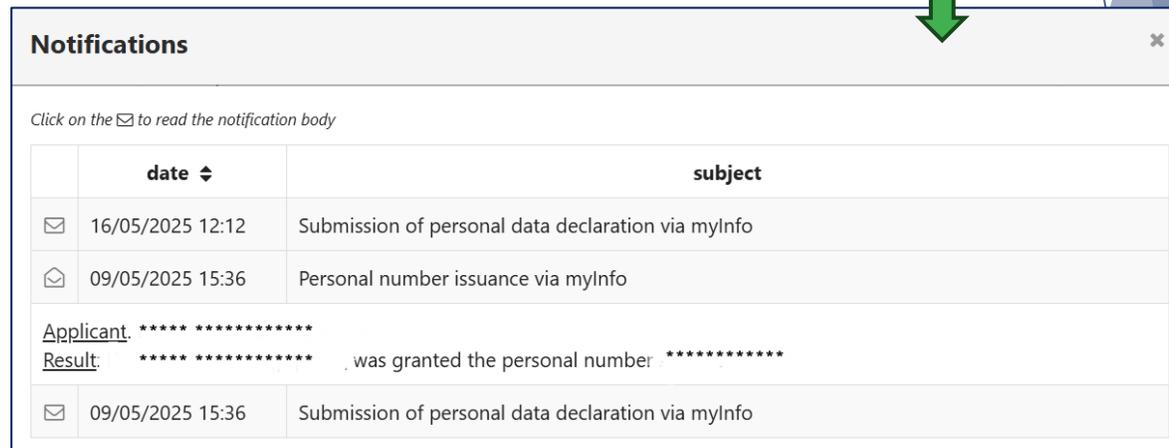
** The confirmation/completion of fields with asterisk (*) is obligatory*

Notifications

For each action concerning your data, the system creates a corresponding notification. To display those notifications, you can select the button , placed at the top right part of the screen



Click on the  icon to read the notification body.



The screenshot shows a modal window titled 'Notifications' with a close button (X) in the top right corner. Below the title, there is a instruction: 'Click on the  to read the notification body'. The main content is a table with two columns: 'date' and 'subject'. There are three rows of notifications. The first row has a checked envelope icon, the date '16/05/2025 12:12', and the subject 'Submission of personal data declaration via myInfo'. The second row has an unchecked envelope icon, the date '09/05/2025 15:36', and the subject 'Personal number issuance via myInfo'. Below the table, there is a section with 'Applicant: *****' and 'Result: ***** was granted the personal number *****'. The third row has a checked envelope icon, the date '09/05/2025 15:36', and the subject 'Submission of personal data declaration via myInfo'. A green arrow points from the notification bell icon in the previous screenshot to the top right corner of this modal window.

	date ↕	subject
	16/05/2025 12:12	Submission of personal data declaration via myInfo
	09/05/2025 15:36	Personal number issuance via myInfo
<u>Applicant:</u> ***** <u>Result:</u> ***** was granted the personal number *****		
	09/05/2025 15:36	Submission of personal data declaration via myInfo

Useful Links

- ▶ pa.gov.gr
- ▶ [FAQs](#)
- ▶ support.gov.gr

